

**REVISED ROUTINGS AND MISSED CONNECTIONS**

(A) VOLUNTARY REVISED ROUTINGS

- (1) DATES OF TRAVEL AND DESTINATIONS SHALL BE AS NOTED ON PASSENGER TICKET.
- (2) ABILITY FOR PASSENGER TO CHANGE TICKETS WILL BE DEPENDENT ON TYPE OF TICKET BOUGHT AND THE FARE RULES.
- (3) FULLY FLEXIBLE TICKETS DO PERMIT CHANGES IN ACCORDANCE WITH THE APPLICABLE FARE RULES.

(B) INVOLUNTARY ROUTINGS AND CHANGES

(1) INVOLUNTARY REROUTINGS FOR REASONS WITHIN CARRIER CONTROL

IF CARRIER FAILS TO STOP AT THE DESTINATION OR CAUSE PASSENGER TO MISS A CONNECTING FLIGHT WHERE PASSENGER HOLDS A CONFIRMED RESERVATION FOR REASONS WITHIN CARRIER'S CONTROL, CARRIER SHALL OFFER THE PASSENGER THE FOLLOWING OPTIONS:

- (a) CARRIAGE OF PASSENGER AND BAGGAGE AT THE EARLIEST OPPORTUNITY ON ITS FLIGHTS WHERE SPACE IS AVAILABLE; OR
- (b) RE-ROUTE PASSENGER USING ITS OWN SERVICES OR THOSE OF ANOTHER CARRIER; OR
- (c) MAKE AN INVOLUNTARY REFUND.

(2) INVOLUNTARY ROUTINGS FOR REASONS OUTSIDE CARRIER CONTROL

IF CARRIER FAILS TO STOP AT THE DESTINATION OR CAUSE PASSENGER TO MISS A CONNECTING FLIGHT WHERE PASSENGER HOLDS A CONFIRMED RESERVATION FOR REASONS OUTSIDE OF CARRIER'S CONTROL, CARRIER WILL OFFER REASONABLE ASSISTANCE IN GETTING PASSENGER TO HIS FINAL DESTINATION.