

Pet conditions of carriage

Important Notice – Please read & sign

While every effort is made to ensure that your pet travels safely and comfortably, Virgin Atlantic Airways and Virgin Australia (“Virgin”) and its agents, cannot under any circumstances accept liability or responsibility for death through natural causes while your pet is in our custody.

Pets must not be sedated before flight, and Virgin reserves the right to refuse carriage if it believes this requirement has not been complied with.

The following conditions which must be read in conjunction with Virgin's General Conditions of Carriage for Cargo (available on request) will also apply to the carriage of your pet:

1. The shipper and/or pet owner remains responsible for complying with all applicable laws and regulations governing the carriage of pets in the country of origin and destination, including compliance with the applicable regulations governing the packing, carriage or delivery of the pet. Virgin is not liable for the shipper's and/or pet owner's failure to comply with this provision.
2. While pug or snub nosed dogs and cats are refused carriage (see the list on the back), nevertheless Virgin agrees to carry cross-breeds where part of the parentage of the pet is from the pug or snub nosed list, and the remainder of the parentage is from some other breed that is not pug or snub nosed. The shipper and/or pet owner acknowledges that if the pet in question falls into this category, he/she agrees that they can be carried as normal. Virgin would need to see a side profile photograph of the pet prior to acceptance for travel.
3. Savannah cats are now eligible to enter the UK under the UK Pet Travel Scheme. They may require licensing to enter the UK, please check with DEFRA.
4. Bengal cats are eligible to travel under the UK Pet Travel Scheme only if they have an accompanying pedigree certificate to prove they are F5 Bengal or beyond. For more information on this please speak to DEFRA.
5. Virgin reserves the right to inspect the packaging or shipping container used, and to refuse carriage if the packaging or container does not comply with the regulations governing the carriage of live animals. Virgin does not accept pet travelling cages smaller than 53 x 40 x 38 cm (external measurements).
6. Virgin will only move pets point to point. We do not tranship pets.
7. The shipper and/or pet owner undertakes to indemnify and reimburse Virgin against all damage or penalties suffered by or imposed on Virgin, by reason of the irregularity, incorrectness or incompleteness of any particulars or documents furnished to Virgin, or for the shipper's and/or pet owner's failure to comply with the applicable regulations governing the carriage of live animals.
8. The shipper and/or pet owner undertakes to indemnify and reimburse Virgin upon request for all expenses incurred in ensuring the well being of the pet during the course of the pet's carriage by air.
9. The shipper and/or pet owner undertakes to discharge in full upon request all expenses, taxes and/or fees incurred by Virgin or its agents relating to the pet's carriage by air until final delivery.
10. I have supplied full shipper and consignee name, address and telephone numbers.
11. I named on this document certify that the animal has received food and water during the four hours prior to delivery to Virgin and that the animal has not been sedated or tranquillized.
12. Dog breeds that fall within the list published in the UK Dangerous Dogs Act 1991 (per the list on the back) and all cross-breeds where part of the breed is from the prohibited list, will be refused carriage by Virgin. Virgin reserves the right to refuse carriage if it believes that the dog is a cross-breed from the prohibited list despite its description in the PETS certificate. The following breeds of dogs, either pure or cross-bred, will not be accepted for carriage as they fall under the Dangerous Dogs Act 1991: American Staffordshire Terrier, Dogo Argentino, Fila Brasileiro, Japanese Tosa, Pit Bull Terrier (Including the American Pit Bull Terrier or Pit Bull types).
13. Under the legislation of the Australian Customs Service, dogs of the following pure breeds are prohibited and are not eligible for importation into Australia: Dogo Argentino, Fila Brasileiro, Japanese Tosa, Perro de Presa Canario/Presa Canario, Pit Bull Terrier/American Pit Bull Terrier.

Pet conditions of carriage

Important Notice – Please read & sign

14. Under the legislation of the Department of Environment, Water, Heritage and the Arts (DEWHA), cats derived from serval cats (Felis Serval) are not eligible for import into Australia in accordance with the Environment Protection and Biodiversity Conservation Act 1999 (EPBC Act). This includes cats derived from cross-breeding a domestic cat (Felis Catus) with a serval cat or a savannah cat (Felis Catus x Felis Serval).
15. Virgin regulations on pug or snub nosed dogs and cats:
We hereby reserve the right to refuse the carriage of certain breeds. The following breeds of animals have been identified as pug or snub nosed and will not be accepted for carriage on Virgin:

Dogs:

- All Pugs
- Boston Terrier
- Brussels Griffon
- English Toy Spaniel
- Japanese Spaniel (Chin)
- Pekingese
- English Bulldog
- French Bulldog
- American Bulldog
- Shih Tzu

Cats:

- Himalayan
- Persians

Breeds that are crossed with snub or pug nosed breeds may be accepted for carriage on Virgin as long as the predominant snub features are not around the nasal area. Photographs must be supplied before booking and a local decision will be made as to whether we carry the pet.

Virgin also refuse the carriage of the following dogs:

- Boerboel
- Bully Cutter (Kutta)

16. Virgin refuses to carry any pets that are younger than 10 weeks old.
17. To comply with local regulations in St Lucia, Virgin are unable to accept for carriage, Bull Terriers and Staffordshire Bull Terriers.

I have read the above conditions and I accept them accordingly. This signed document is an authorisation for the shipment to be transported and issuance of an air waybill in accordance with this information and agreement to the conditions of the carrier described in the air waybill including limitations, tariffs and regulations.

AWB: 932-

Date: (dd/mm/yy)/...../.....

Shipper's name:

Signed: